



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

PLEASE RETURN BY NOV. 6

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village. In order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): Jeff marin

PROPERTY ADDRESS: 514 Courtland ST. Fairport  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

18 yrs

2. Do you have:

Basement  Split level  Crawl Space  Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both  
If yes,  During average rain  During heavy rain

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: \_\_\_\_\_

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground

3  
0

3

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

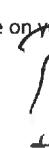
- Street grade problems
- Yard grade problems
- Not enough storm sewers
- Storm sewers too small
- Sanitary sewers too small
- Other \_\_\_\_\_

Comment: \_\_\_\_\_

- Aging infrastructure
- Blocked catch basin
- Blocked curb inlet
- Blocked storm sewer
- No flooding problem

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin



18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: After 6:00 PM  
Telephone number: 440-289-5206  
Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: \_\_\_\_\_  
Telephone number: \_\_\_\_\_

Don't Know

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



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Name (optional): BARBARA PILLAR

PROPERTY ADDRESS: 534 INDEPENDENCE ST.  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

3 yrs.

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? VARIABLES BY THE AMOUNT OF RAIN! 3-6 INCHES

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years   4 TIMES (in 3 yrs.)  
 In the past 7 years  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other **INSIDE WATER PROOFING**  
 None **OF THE WALLS INCLUDING TRENCH TO SUMP PUMP**  
 DRAINS

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*  
 Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other **SIDEWALK**  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground  
 Discharges to curb outlet **SIDEWALK**  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground **2**

14. Have you ever had your private sanitary service lateral inspected (tevised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by: *Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other

Comment: \_\_\_\_\_

*don't know what "cable" means*

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

*don't know*

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: **DAY TIME**  
 Telephone number: **440-579-5148**  
 Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: **DAY TIME**  
 Telephone number: **440-579-5148**

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

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Name (optional): Jim Lund

PROPERTY ADDRESS: 221 New St.  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

20+ yrs

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? 2 FEET

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years 3  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other DRAIN PLUGS  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have? \_\_\_\_\_

Number of downspouts connected into the ground \_\_\_\_\_

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground 4-5

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower) 273  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: IF FREE YES

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: _____		Ms. Aileen S. Johnson 209 2nd St. Fairport Hbr., OH 44077-5818
***IMPORTANT***		

1. How long have you been located at this address? (years)

over 47 years

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have? \_\_\_\_\_

Number of downspouts connected into the ground \_\_\_\_\_

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection? \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems    Aging infrastructure  
 Yard grade problems    Blocked catch basin  
 Not enough storm sewers    Blocked curb inlet  
 Storm sewers too small    Blocked storm sewer  
 Sanitary sewers too small    No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

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Sewer  
Separation  
Program

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Name (optional): Sam | Cindy Schuster

PROPERTY ADDRESS: 403 Third St Fair Hbr. Ohio 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

41 yrs

2. Do you have:

Basement  Split level  Crawl Space  Slab

- A yard that slopes away from the building?
- A yard that slopes toward the building?
- A depressed trench or low area in the yard?
- Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)?

6 inches | in 2006 - above fence  
in 2011  
6th step

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both  
If yes,  During average rain  During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

- Basement floor drains
- From drains in window wells
- From basement walls
- From perimeter of basement floor
- From sump overflowing
- Don't know
- Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

- In the past 5 years every rain
- In the past 7 years
- Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other our sieves
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event big flooding
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run? *Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground 4

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground 4

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection? \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by: *Check all that apply.*

- Street grade problems
- Yard grade problems
- Not enough storm sewers
- Storm sewers too small
- Sanitary sewers too small
- Other

Comment: \_\_\_\_\_

- Aging infrastructure
- Blocked catch basin
- Blocked curb inlet
- Blocked storm sewer
- No flooding problem

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

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Separation  
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## SURVEY QUESTIONNAIRE

**PLEASE RETURN BY NOV. 6**

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village. In order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): FINNISH HERITAGE MUSEUM

PROPERTY ADDRESS: 301 HIGH STREET - FAIRPORT HARBOR

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

EIGHT YEARS

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: SOME WET CARPET AT SW CORNER IN DRIVING RAIN

4. If basement flooding occurs, what is the usual depth of the water (inches)? NA

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
 Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
 If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

NA

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None \_\_\_\_\_

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: *WIND DRIVEN THRU DOOR*

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

*2*  
*2*

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

*2*

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None **DO NOT KNOW**

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment:

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES

NO

*SATURDAYS OR LEAVE MESSAGE*  
(440) 352-8301  
Email Address: *HANK.PENTTILA@GMAIL.COM*

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

*SATURDAYS, OR LEAVE MESSAGE AT (440) 352-8301 MUSEUM*

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

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Name (optional): James Gillette

PROPERTY ADDRESS: 679 2d St., Unit 3

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

3

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

N/A

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes

No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

N/A

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never \_\_\_\_\_

N/A

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

N/A

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

N/A

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

N/A

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

N/A

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

N/A

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground \_\_\_\_\_

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

P/A

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

P/A

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

??

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: *any time*

Telephone number: *440 853 8081*

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: *5:00 a.m.*

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:**

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 1014 Troughin St.  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

3

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: garage drain

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

a few hours  
depending on  
how much rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years  
 In the past 7 years  
 Never

3-4

in the past three  
years once, really bad,  
on July 20, 2013, and maybe  
more times but not too  
bad

**CONTINUED ON BACK**

4. If basement flooding occurs, what is the usual depth of the water (inches)? 5-6 inches

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other *ump that we plug in.*  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*  
 Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground 2

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?  
 \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None *I don't know*

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems    Aging infrastructure  
 Yard grade problems    Blocked catch basin  
 Not enough storm sewers    Blocked curb inlet  
 Storm sewers too small    Blocked storm sewer  
 Sanitary sewers too small    No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 329 Vine St. Fairport Harbor, OH 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

93 yrs

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? 12 - 14"

5. If flooding occurs on your street:

How long does the water stand (hours)?

Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other in from Garage Doors

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years \_\_\_\_\_  
 In the past 7 years 2  
 Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

12

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

Clear

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: *6am-2pm Weekdays*

Telephone number: *440-354-5400 x309*

Email Address: *Shribar@fhevs.org*

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: *SAMZ*

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



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Name (optional): DAVID KORAN / ALISSA SWEET

PROPERTY ADDRESS: 224 EAST ST. FAIRPORT HARBOR, OHIO 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

4

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: SEEPAGE / EXCEPT MAJOR  
FLOODING EVENTS  
THROUGH DRAIN

4. If basement flooding occurs, what is the usual depth of the water (inches)? 3-5"

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years 1-MAJOR EVENT THROUGH DRAIN  
 In the past 7 years \_\_\_\_\_  
 Never \_\_\_\_\_

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?  
*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground 4  
 Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground 4

14. Have you ever had your private sanitary service lateral inspected (tevised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

CAME TO A PIPE ELBOW AND  
 COULD NOT DETERMINE IF CAME  
 INTO STREET SYSTEM OR NOT.

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_  
 Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: AM  
 Telephone number: 490-251-8802  
 Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: AM  
 Telephone number: 490-251-8802

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: WAS MADE AWARE THAT  
 AT LEAST ONE OTHER MAJOR PLU  
 EVENT OCCURRED IN 2006 WHICH ALSO  
 CAME THROUGH DRAIN SYSTEM.

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



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## SURVEY QUESTIONNAIRE

**PLEASE RETURN BY NOV. 6**

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village. In order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 317 Chestnut St. FAIRPORT HBR  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

3 yrs

2. Do you have: Both

Basement    Split level    Crawl Space    Slab

- A yard that slopes away from the building?
- A yard that slopes toward the building?
- A depressed trench or low area in the yard?
- Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: 6 to 8 inches - DURING 1  
Heavy Flood in F.H.

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

- If yes,  Front Yard    Back Yard    Both
- If yes,  During average rain    During heavy rain

Drains don't  
keep up.

6. How does unwanted water enter your basement?

*Check all that apply.*

- Basement floor drains
- From drains in window wells
- From basement walls
- From perimeter of basement floor
- From sump overflowing
- Don't know
- Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

- In the past 5 years \_\_\_\_\_
- In the past 7 years \_\_\_\_\_
- Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

3  
2

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

3

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

(maybe)

If yes, best time to call: \_\_\_\_\_  
Telephone number: 440-357-1030

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

**Thank you for your participation in this survey.**



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

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Name (optional): Deborah Wayman

PROPERTY ADDRESS: 417 East Street Fairport Harbor

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

24 years

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years   In honesty too many  
 In the past 7 years   to count!!  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? 6-8 inches

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event *Scattered*  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?  
*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground *6*

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground *6\**

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

*a couple times tree roots found but had them cleared*

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

*I would have to assume*

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems *?*  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: *Weekend or after 6pm-F*

Telephone number: *440 339-8719*

Email Address: *Wayward09@aol.com*

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: *Weekend or after 6pm-F*

Telephone number: *440 339-8719*

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** *I am sorry my questionnaire is late but I hope (pray) it still counts to others!*

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



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Name (optional): FINNISH TREASURS

PROPERTY ADDRESS: 316 High ST.  
\*\*\*IMPORTANT\*\*\*  
F. H. OH 44077

1. How long have you been located at this address? (years)

10

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: MINOR - ONLY 1 TIME

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years  
 In the past 7 years  
 Never

Once in 10 yrs.

4. If basement flooding occurs, what is the usual depth of the water (inches)?

1/4" BUT ONLY

A 3' area - only  
happened 1 time in 10 yrs.

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?  
*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?  
 Number of downspouts connected into the ground \_\_\_\_\_

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?  
 \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

7  
 0

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: 12-S T-F  
 Telephone number: 440-357-9220  
 Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO  
440-357-9220  
 If yes, best time to call: 12-S T-F

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: \_\_\_\_\_

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Thank you for your participation in this survey.



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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 682 Second St #3 Fairport Hbr, OH

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

11 yrs.

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

4  
0

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground

4

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

- Yes
- No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

<input type="checkbox"/> Street grade problems	<input type="checkbox"/> Aging infrastructure
<input type="checkbox"/> Yard grade problems	<input type="checkbox"/> Blocked catch basin
<input type="checkbox"/> Not enough storm sewers	<input type="checkbox"/> Blocked curb inlet
<input type="checkbox"/> Storm sewers too small	<input type="checkbox"/> Blocked storm sewer
<input type="checkbox"/> Sanitary sewers too small	<input type="checkbox"/> No flooding problem
<input type="checkbox"/> Other _____	

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

- YES
- NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

- YES
- NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: \_\_\_\_\_

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 621 York Place, Fairport Harbor, Ohio  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

27 yrs

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_

Was there standing water in your yard? \_\_\_\_\_

Yes    No

If yes,  Front Yard    Back Yard    Both

If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other   Don't know

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years   once  
 In the past 7 years \_\_\_\_\_  
 Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have? \_\_\_\_\_

Number of downspouts connected into the ground \_\_\_\_\_

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

- Street grade problems
- Yard grade problems
- Not enough storm sewers
- Storm sewers too small
- Sanitary sewers too small
- Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES       NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES       NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes       No

If yes, what was determined from the inspection?

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 520 - 7th  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

58 yrs.

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? NONE

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

NONE

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

3

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other

Comment: \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

NO - PROBLEMS

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

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Name (optional): Diane Torkler

PROPERTY ADDRESS: 313 East St  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

Family owned 1950 - 2001  
me 2001 - 2015

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: Street + basement twice  
since 2001

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years   /  
 In the past 7 years   /  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)?  
seepage on heavy rain  
tirel 5" - 6"

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground \_\_\_\_\_

5

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

5

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection? \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems  Aging infrastructure  
 Yard grade problems  Blocked catch basin  
 Not enough storm sewers  Blocked curb inlet  
 Storm sewers too small  Blocked storm sewer  
 Sanitary sewers too small  No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: 440-354-8740

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: 354-8740

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

*Sorry this is late  
don't recall water ever in the  
basement 1950 - 1975 - I moved  
back in 2001*

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Your Sewer Improvement Connection

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Name (optional): David P Rinniger

PROPERTY ADDRESS: 505 Courtland Street Fairport Harbor OH 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

32

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? 10

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other *Automatic submersible pump*  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

*20*

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

*replaced main sewer line*

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: *evening*

Telephone number: *440-352-0354*

Email Address: *dm\_rininger@sbcglobal.net*

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

*Sorry this is late -  
it was misplaced*

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



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Name (optional): Marilyn Messner

PROPERTY ADDRESS: 529 Seventh Street, Fairport Harbor, OH 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

10 years

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: NE corner of backyard slopes down (away from house) and floods w/most rains - standing water for one to several weeks at a time.

4. If basement flooding occurs, what is the usual depth of the water (inches)? 8 inches

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

Weeks in my yard - can't mow back corner. repeats with rains throughout summer.

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years 7/20/2013  
 In the past 7 years 7/27/2006  
 Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other  
 None

*trying to afford a backflow valve...*

10. If you have experienced flooding, when does it occur?

During an average rain event *backyard*  
 Only during a heavy rain event *3 basement*  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run? *Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

*I have attached extenders to direct water away from house.*

*6  
0*

14. Have you ever had your private sanitary service lateral inspected (tevised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

*am saving up for it - goes with installation of backflow valve...*

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts *No*  
 Yes, sump pump *No*  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None *don't know*

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other

Comment: *Interconnectedness of storm and Sanitary - plumber said what backed into my basement was a blend.*

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: *anytime - leave message*  
Telephone number: *(440) 375-5541 home*  
Email Address: *marilyn.messner@gmail.com*

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: *anytime*  
Telephone number: *(440) 375-5541*

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

*will send separately.*

COMMENTS: \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



**Lake County  
Sewer  
Separation  
Program**

Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
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Name (optional): James Cardina

PROPERTY ADDRESS: 679 Second St

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

15 yrs

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes  No

1/2 hr

If yes,  Front Yard  Back Yard  Both  
If yes,  During average rain  During heavy rain

2. Do you have:

Basement  Split level  Crawl Space  Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

W/P

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years 1/9  
 In the past 7 years \_\_\_\_\_  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? 1/2

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

2  
1

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

1  
1

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



**Lake County  
Sewer  
Separation  
Program**

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: \_\_\_\_\_

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

*26 years*

2. Do you have:

Basement    Split level    Crawl Space    Slab

- A yard that slopes away from the building?
- A yard that slopes toward the building?
- A depressed trench or low area in the yard?
- Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)?

*1"*

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_

Was there standing water in your yard?

Yes    No

- If yes,    Front Yard    Back Yard    Both
- If yes,    During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

- Basement floor drains
- From drains in window wells
- From basement walls
- From perimeter of basement floor
- From sump overflowing
- Don't know
- Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

- In the past 5 years   *3-4 Times*
- In the past 7 years \_\_\_\_\_
- Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

3  
 0

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (tevised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  Aging infrastructure  
 Yard grade problems  Blocked catch basin  
 Not enough storm sewers  Blocked curb inlet  
 Storm sewers too small  Blocked storm sewer  
 Sanitary sewers too small  No flooding problem  
 Other \_\_\_\_\_

Comment: *N/A*

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

If yes, best time to call: *Anytime*

Telephone number: *816 316 6658*

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

**PLEASE RETURN BY NOV. 6**

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Name (optional): JEFFREY SIEBERT

PROPERTY ADDRESS: 204 NAUTICAL WAY. (CONDO) FAIRPORT, OH 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

6

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground 3

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground 3

14. Have you ever had your private sanitary service lateral inspected (tevised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems    Aging infrastructure  
 Yard grade problems    Blocked catch basin  
 Not enough storm sewers    Blocked curb inlet  
 Storm sewers too small    Blocked storm sewer  
 Sanitary sewers too small    No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: 440-655-4214

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



Lake County  
Sewer  
Separation  
Program

Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS:

\*\*\*IMPORTANT\*\*\*

328 Chestnut St. Fairport Harbor, OH  
44077-5708

1. How long have you been located at this address? (years)

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_

Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both

If yes,  During average rain  During heavy rain

2. Do you have:

Basement  Split level  Crawl Space  Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: \_\_\_\_\_

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years *twice - dates unknown*  
 In the past 7 years  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? *3*

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

*Comments: New flood gates  
see highly 44/Rt 2 flooding  
after they were installed*

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 538 New St. Fairport

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

32 yrs

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_

Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other underground backyard
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

5  
0

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground

5

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

- Street grade problems
- Yard grade problems
- Not enough storm sewers
- Storm sewers too small
- Sanitary sewers too small
- Other

- Aging infrastructure
- Blocked catch basin
- Blocked curb inlet
- Blocked storm sewer
- No flooding problem

Comment: only during heavy rains ↗

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES

NO Don't have any

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



**Lake County  
Sewer  
Separation  
Program**

Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
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Name (optional):

DEVEN EY

PROPERTY ADDRESS:

\*\*\*IMPORTANT\*\*\*

523 INPENCE ST PH. OH

1. How long have you been located at this address? (years)

12 yrs

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment:

4. If basement flooding occurs, what is the usual depth of the water (inches)?

(1-6)

5. If flooding occurs on your street:

How long does the water stand (hours)?

Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years  
 In the past 7 years   2  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?  
*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

3  
0

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground

3

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

- Street grade problems
- Yard grade problems
- Not enough storm sewers
- Storm sewers too small
- Sanitary sewers too small
- Other \_\_\_\_\_

Comment: \_\_\_\_\_

- Aging infrastructure
- Blocked catch basin
- Blocked curb inlet
- Blocked storm sewer
- No flooding problem

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

If yes, best time to call: \_\_\_\_\_

Telephone number: *350-7273*

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



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Name (optional): Rae J. Wolf

PROPERTY ADDRESS: 575 Hidden Harbor Dr.

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

10

2. Do you have:

Basement    Split level    Crawl Space

Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other

None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have? \_\_\_\_\_

Number of downspouts connected into the ground \_\_\_\_\_

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

- Yes
- No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

<input type="checkbox"/> Street grade problems	<input type="checkbox"/> Aging infrastructure
<input type="checkbox"/> Yard grade problems	<input type="checkbox"/> Blocked catch basin
<input type="checkbox"/> Not enough storm sewers	<input type="checkbox"/> Blocked curb inlet
<input type="checkbox"/> Storm sewers too small	<input type="checkbox"/> Blocked storm sewer
<input type="checkbox"/> Sanitary sewers too small	<input type="checkbox"/> No flooding problem
<input type="checkbox"/> Other _____	

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

- YES
- NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

- YES
- NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



**Lake County  
Sewer  
Separation  
Program**

Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

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Name (optional):

*Debbie Argos*

PROPERTY ADDRESS: *426 New 4th St*

\*\*\*IMPORTANT\*\*\*

*Fairport Harbor*

1. How long have you been located at this address? (years)

*27 years*

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
 Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
 If yes,  During average rain    During heavy rain

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? *2 1/2"*

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES

NO

If yes, best time to call: evenings

Telephone number: \_\_\_\_\_

Email Address: debra.sharp@att.net

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

If yes, best time to call: evenings

Telephone number: 440-241-0386

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

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Name (optional): Scott + Gina Kunkle

PROPERTY ADDRESS: 630 High St. Fairport Harbor

1. How long have you been located at this address? (years)

23

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

8

0

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

9

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
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Fax: (440) 350-5784

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Name (optional): ANGELO J. IANNUCCI

PROPERTY ADDRESS: 652 #2 SECOND ST.

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

20 YRS

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: CONDOS - SMALL AMT OF GREEN SPACE

4. If basement flooding occurs, what is the usual depth of the water (inches)?

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

N/A

7. How many times have you had water in your basement? N/A

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

N/A

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

N/A

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: SPRING THAW

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*  
 Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

N/A

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

N/A

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

4  
3

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (tevised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: 440-352-6617

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

MORE STANDING  
WATER THAN FLOODING,  
SPOTTY AREA OF WATER

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 328 Plum St. Fairport  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

10

2. Do you have:

Basement    Split level    Crawl Space    Slab

- A yard that slopes away from the building?
- A yard that slopes toward the building?
- A depressed trench or low area in the yard?
- Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment:

6 Garage

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years   2006  
 In the past 7 years  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)?

6

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

5  
3

2

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None



16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: \_\_\_\_\_  
 Telephone number: 446-463-5381

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



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Sewer  
Separation  
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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 511 Seventh St, Fairport Harbor OH 44077  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

6

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? less than 1"

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years every rain  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None \_\_\_\_\_

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

4  
0

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

4

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems  Aging infrastructure  
 Yard grade problems  Blocked catch basin  
 Not enough storm sewers  Blocked curb inlet  
 Storm sewers too small  Blocked storm sewer  
 Sanitary sewers too small  No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: after 4:30pm  
 Telephone number: 440-487-8357

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

**PLEASE RETURN BY NOV. 6**

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village. In order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 435 Courtland St, Fairport Harbor OH 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

50+

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street

Drive    Other    None

\*Comment: sewage in basement

4. If basement flooding occurs, what is the usual depth of the water (inches)?

2-4

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_

Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years   4  
 In the past 7 years  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

0

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems    Aging infrastructure  
 Yard grade problems    Blocked catch basin  
 Not enough storm sewers    Blocked curb inlet  
 Storm sewers too small    Blocked storm sewer  
 Sanitary sewers too small    No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: See Comments

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** This is the home of an elderly woman who speaks broken english. Please contact via mail so one of the children can communicate with you

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



Your Sewer Improvement Connection

RECEIVED NOV 12 2015

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

PLEASE RETURN BY NOV. 6

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Name (optional): Carole Notzke

PROPERTY ADDRESS: 304 Harbor Ridge Lane  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

17 (-2 yrs in NY)

2. Do you have:

Basement  Split level  Crawl Space  Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: Patio

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both  
If yes,  During average rain  During heavy rain

N/C

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

N/A

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years N/A  
 In the past 7 years \_\_\_\_\_  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? N/A

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

N/A

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

N/A

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: water in basement

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

N/A

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

N/A

13. What is the total number of roof downspouts you have? *3*

Number of downspouts connected into the ground *Same 3*

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to *neither*  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground *Condo a*  
*apart & to*  
*each other*

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain-(washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: *anytime*

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

*My next door neighbor  
308 has pics & comment.*

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Lake County  
Sewer  
Separation  
Program

Your Sewer Improvement Connection

RECEIVED NOV 10 2015

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

PLEASE RETURN BY NOV 16

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village in order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 521 6th St.  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

35 yrs

2. Do you have:

Basement    Split level    Crawl Space    Slab

- A yard that slopes away from the building?
- A yard that slopes toward the building?
- A depressed trench or low area in the yard?
- Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? 30"

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

- If yes,  Front Yard    Back Yard    Both
- If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

- Basement floor drains
- From drains in window wells
- From basement walls
- From perimeter of basement floor
- From sump overflowing
- Don't know
- Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

- In the past 5 years \_\_\_\_\_
- In the past 7 years \_\_\_\_\_
- Never

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have? \_\_\_\_\_

Number of downspouts connected into the ground \_\_\_\_\_

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems    Aging infrastructure  
 Yard grade problems    Blocked catch basin  
 Not enough storm sewers    Blocked curb inlet  
 Storm sewers too small    Blocked storm sewer  
 Sanitary sewers too small    No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

*afternoon*

*357 7721*

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



Lake County  
Sewer  
Separation  
Program

Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

**PLEASE RETURN BY NOV. 6**

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 431 King St Tpt  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

46 yrs.

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? N/A

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

3

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

3

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

Street grade problems    Aging infrastructure  
 Yard grade problems    Blocked catch basin  
 Not enough storm sewers    Blocked curb inlet  
 Storm sewers too small    Blocked storm sewer  
 Sanitary sewers too small    No flooding problem  
 Other

Comment: *Does not flood near my house*

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Your Sewer Improvement Connection

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NOV 06 2015

L.C.D.U.

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

PLEASE RETURN BY NOV. 6

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Name (optional): J. SCOTT BABB

PROPERTY ADDRESS: 224 SEVENTH ST., FAIRPORT HBR. OH 44077

\*\*\*IMPORTANT\*\*\*

OWNER'S ADDRESS FOR CORRESPONDENCE - 416 SEVENTH ST.

1. How long have you been located at this address? (years)

OWNED SINCE 2006

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? UP TO 12 HOURS

Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other IT'S USUALLY A POND @ THE STORM DRAIN @ THE CORNER OF 7TH & EAGLE

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years FROM 2006 - PRESENT  
 In the past 7 years I HAVE HAD AT LEAST 6. I HAVE DOCUMENTATION  
 Never TO PROVE DAMAGE.

4. If basement flooding occurs, what is the usual depth of the water (inches)? 24-60

CONTINUED ON BACK

8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump (2)   
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other **DRIVEWAY**  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground \_\_\_\_\_

**4+?**

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other

Comment: \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

**ABSOLUTELY!**

If yes, best time to call:

**AFTERNOON**

Telephone number: **440-354-8530**

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

If yes, best time to call:

**AFTERNOON**

Telephone number: **440-354-8530**

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS: IN THE PAST 9 YEARS THIS HAS COST ME IN EXCESS OF OVER \$1900.00 - HOT WATER TANKS - FURNACES - TOOLS AND PERSONAL PROPERTY.**

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



Your Sewer Improvement Connection

Lake County Department of Utilities  
 105 Main Street, 3rd Floor  
 Painesville, OH 44077-0490  
 Phone: (440) 350-2652  
 Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

PLEASE RETURN BY NOV. 6

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 506 COURTLAND STREET, FAIRPORT HARBOR, OH 44077  
 \*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

9 yrs.

2. Do you have:

Basement  Split level  Crawl Space  Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?  
 Check all that apply.

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: BLOCK SEWAGE ON 7/19/13  
FLOOD

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? 72 HRS +  
 Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both  
 If yes,  During average rain  During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

CONTINUED ON BACK



8. Describe water in basement. Check all that apply.

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? Check all that apply.

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: FLOODING

11. If a sump pump is used, when and how often does it run? Check all that apply.

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground 0  
0

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (tevised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

\_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by: Check all that apply.

Street grade problems  Aging Infrastructure  
 Yard grade problems  Blocked catch basin  
 Not enough storm sewers  Blocked curb inlet  
 Storm sewers too small  Blocked storm sewer  
 Sanitary sewers too small  No flooding problem  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: EVENING  
 Telephone number: (440) 357-2941

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgassnipe.com](mailto:robert.hrusovsky@burgassnipe.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

BLACK SEWAGE IN  
BASEMENT ON 7/19/13 FLOOD  
HAD DOG TOYS IN SEWAGE

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Nov 12

# Lake County Sewer Separation Program

Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

PLEASE RETURN BY NOV. 6

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village. In order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): Nicole & John Kish

PROPERTY ADDRESS: 409 Second St, Fairport Harbor

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

15 yrs.

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

3. Do you experience any type of flooding in/on your property?

Check all that apply.

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

6. How does unwanted water enter your basement?

Check all that apply.

Basement floor drains  
 Front drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

List dates if known.

In the past 5 years   too many  
 In the past 7 years   too many  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? 1"

CONTINUED ON BACK



8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None \_\_\_\_\_

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground

4  
0

4

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

- Street grade problems
- Yard grade problems
- Not enough storm sewers
- Storm sewers too small
- Sanitary sewers too small
- Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

7

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: after 4:30  
Telephone number: 440 350 9627  
Email Address: gikki409@aol.com

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: after 4:30  
Telephone number: 440 350 9627

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.



Nov. 20

# 431 HIGH STREET, FAIRPORT



Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

PLEASE RETURN BY NOV. 6

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Name (optional): DAVID CLEARY

PROPERTY ADDRESS: 431 HIGH STREET FAIRPORT HARBOR 44077  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

OWNER OF SINGLE FAMILY RENTAL UNIT 20 yrs

2. Do you have:

Basement  Split level  Crawl Space  Slab

A yard that slopes away from the building? REAR TO RIVER  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard? FRONT YARD  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?  
*Check all that apply.*

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment:

4. If basement flooding occurs, what is the usual depth of the water (inches)?

10 INCH, ONLY IN CERTAIN AREAS (S.E. CORNER)

5. If flooding occurs on your street:

N/A

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both  
If yes,  During average rain  During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other

3 100 YEAR OLD  
3 STONE FOUNDATION

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years  
 In the past 7 years  
 Never

ONLY AT VERY  
HEAVY RAINS

CONTINUED ON BACK



8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other DEHUMIDIFIER IN SUMMER  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

3  
3

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

4  
YEAR OLD  
PVC  
UNDERGROUND DRAIN TO SLOPE FACING RIVER

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other

Comment:

THE FRONT YARD DOESN'T REALLY FLOOD... IT  
STREETS IS NOT GRADED TO DRAIN

17. What best describes the storm water drainage on your street?

No storm sewers  
 roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: ANY

Telephone number: 518-867-1131

Email Address: dmcleary24@gmail.com

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: ANY

Telephone number: 518-867-1131

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.





Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

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Name (optional): Jennifer Jaklic & Paul A. Phillips

PROPERTY ADDRESS: 307 Plum Street, Fairport Harbor, OH 44077  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

9 years

2. Do you have:

Basement  Split level  Crawl Space  Slab

- A yard that slopes away from the building?
- A yard that slopes toward the building?
- A depressed trench or low area in the yard?
- Large established trees near the building?

3. Do you experience any type of flooding in/on your property?  
Check all that apply.

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)? \_\_\_\_\_  
Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both  
If yes,  During average rain  During heavy rain

6. How does unwanted water enter your basement?

Check all that apply.

- Basement floor drains
- From drains in window wells
- From basement walls
- From perimeter of basement floor
- From sump overflowing
- Don't know
- Other basement door / garage

7. How many times have you had water in your basement?

List dates if known.

- In the past 5 years \_\_\_\_\_
- In the past 7 years 2
- Never

CONTINUED ON BACK



8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*  
 Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground \_\_\_\_\_

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?  
 \_\_\_\_\_

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: after 5pm Mon-Fri

Telephone number: 440-382-0142

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: after 5pm Mon-Fri

Telephone number: 440-382-0142

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS: \_\_\_\_\_

Please return your completed questionnaire by Nov. 6

Thank you for your participation in this survey.





Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

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Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 589 Hidden Harbor Dr.

\*\*\*IMPORTANT\*\*\*

Fairport Harbor

1. How long have you been located at this address? (years)

16

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

5. If flooding occurs on your street:

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes    No

If yes,    Front Yard    Back Yard    Both  
If yes,    During average rain    During heavy rain

Back yard during  
spring thaw

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

- Clear
- Muddy
- Murky (gray or black)
- Odor
- No Odor
- Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

- Sump pump
- Back-up valve / Backflow preventer
- Standpipe
- Other \_\_\_\_\_
- None

10. If you have experienced flooding, when does it occur?

- During an average rain event
- Only during a heavy rain event
- Immediately after a rain event
- The rain event is not a factor
- Have not noticed

Cause if other than rain: *House*

11. If a sump pump is used, when and how often does it run?  
*Check all that apply.*

- Runs periodically during dry weather
- Runs often during dry weather
- Runs as soon as rain begins
- Runs continually during rain
- Rains continually after rain stops
- Stops running when rain stops
- Not applicable

12. Where does the discharge from your sump pump flow?

- To curb outlet
- To storm sewer
- To sanitary sewer
- Onto ground in front yard
- Onto ground in back yard
- Don't know
- Other \_\_\_\_\_
- Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground *4*

- Discharges to curb outlet
- Discharges to ditch
- Do not know where it discharges to
- Storm sewer
- Sanitary service lateral

Number of downspouts that splash onto ground *4*

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

- Yes, downspouts
- Yes, sump pump
- Yes, basement drain (washtubs/laundry/toilet/shower)
- None

16. In your opinion, yard and street flooding is caused by:  
*Check all that apply.*

- Street grade problems
- Yard grade problems
- Not enough storm sewers
- Storm sewers too small
- Sanitary sewers too small
- Other *spring thaw - curb over flow*

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

- No storm sewers
- Roadside ditches
- Catch basins with storm sewer pipes
- Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES  NO

If yes, best time to call: *Any*  
Telephone number: *617290 2622*  
Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES  NO

If yes, best time to call: *condo - NEED maintenance*  
Telephone number: *617290 2622*  
*condo beyond garage so*  
*comp. Penny*

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

COMMENTS:

*Not severe flooding*  
*issues - Streets in back yard*  
*Rain + Back yard with*  
*spring thaw - has not entered*  
*Condo beyond garage so*  
*Please return your completed questionnaire by Nov. 6*

*Thank you for your participation in this survey.*



Your Sewer Improvement Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

**PLEASE RETURN BY NOV. 6**

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village. In order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): \_\_\_\_\_

PROPERTY ADDRESS: 1151 East St., Fairport Harbor, OH 44077  
\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)

\_\_\_\_\_

5. If flooding occurs on your street:

*N/A*

How long does the water stand (hours)?  
Was there standing water in your yard?

Yes  No

If yes,  Front Yard  Back Yard  Both  
If yes,  During average rain  During heavy rain

2. Do you have:

Basement  Split level  Crawl Space  Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?

*Check all that apply.*

Basement  Front Yard  Back Yard  Street  
 Drive  Other  None

\*Comment: \_\_\_\_\_

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.*

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never

4. If basement flooding occurs, what is the usual depth of the water (inches)? \_\_\_\_\_

**CONTINUED ON BACK**

8. Describe water in basement. *Check all that apply.*

Clear    Muddy    Murky (gray or black)  
 Odor    No Odor    Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other Onto parking lot  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground

6  
5

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground

6

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes    No

If yes, what was determined from the inspection?

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

Comment: \_\_\_\_\_

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES    NO

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** \_\_\_\_\_

**Please return your completed questionnaire by Nov. 6**

**Thank you for your participation in this survey.**



Your Sewer *Improvement* Connection

Lake County Department of Utilities  
105 Main Street, 3rd Floor  
Painesville, OH 44077-0490  
Phone: (440) 350-2652  
Fax: (440) 350-5784

## SURVEY QUESTIONNAIRE

**PLEASE RETURN BY NOV. 6**

The Lake County Department of Utilities (LCDU), Lake County Stormwater Management Department (LCSMD) and the Village of Fairport Harbor are conducting an area-wide investigation of the stormwater and sanitary sewer systems within the Village. In order to better serve you, it is important that we are made aware of stormwater and sanitary sewer problems your property may be experiencing. Please take a moment to fill out this survey and return it in the enclosed self-addressed stamped envelope. Thank you for your cooperation.

Name (optional): Kathy & Mike Howell

PROPERTY ADDRESS: 346 East St. Fairport Harbor, OH 44077

\*\*\*IMPORTANT\*\*\*

1. How long have you been located at this address? (years)  
2 months

2. Do you have:

Basement    Split level    Crawl Space    Slab

A yard that slopes away from the building?  
 A yard that slopes toward the building?  
 A depressed trench or low area in the yard?  
 Large established trees near the building?

3. Do you experience any type of flooding in/on your property?  
*Check all that apply.*

Basement    Front Yard    Back Yard    Street  
 Drive    Other    None

\*Comment: \_\_\_\_\_

4. If basement flooding occurs, what is the usual depth of the water (inches)? 2-3

5. If flooding occurs on your street:

How long does the water stand (hours)? 1  
Was there standing water in your yard?

Yes    No

If yes,  Front Yard    Back Yard    Both  
If yes,  During average rain    During heavy rain

6. How does unwanted water enter your basement?

*Check all that apply.*

Basement floor drains  
 From drains in window wells  
 From basement walls  
 From perimeter of basement floor  
 From sump overflowing  
 Don't know  
 Other \_\_\_\_\_

7. How many times have you had water in your basement?

*List dates if known.* 3 x in 2months

In the past 5 years \_\_\_\_\_  
 In the past 7 years \_\_\_\_\_  
 Never \_\_\_\_\_

**CONTINUED ON BACK**



8. Describe water in basement. *Check all that apply.*

Clear  Muddy  Murky (gray or black)  
 Odor  No Odor  Not applicable

9. What kind of special equipment do you have to take care of or prevent basement flooding? *Check all that apply.*

Sump pump  
 Back-up valve / Backflow preventer  
 Standpipe  
 Other \_\_\_\_\_  
 None

10. If you have experienced flooding, when does it occur?

During an average rain event  
 Only during a heavy rain event  
 Immediately after a rain event  
 The rain event is not a factor  
 Have not noticed

Cause if other than rain: \_\_\_\_\_

11. If a sump pump is used, when and how often does it run?

*Check all that apply.*

Runs periodically during dry weather  
 Runs often during dry weather  
 Runs as soon as rain begins  
 Runs continually during rain  
 Rains continually after rain stops  
 Stops running when rain stops  
 Not applicable

12. Where does the discharge from your sump pump flow?

To curb outlet  
 To storm sewer  
 To sanitary sewer  
 Onto ground in front yard  
 Onto ground in back yard  
 Don't know  
 Other \_\_\_\_\_  
 Not applicable / do not have sump pump

13. What is the total number of roof downspouts you have?

Number of downspouts connected into the ground \_\_\_\_\_

4

Discharges to curb outlet  
 Discharges to ditch  
 Do not know where it discharges to  
 Storm sewer  
 Sanitary service lateral

Number of downspouts that splash onto ground \_\_\_\_\_

14. Have you ever had your private sanitary service lateral inspected (televised) from within your property structure? (This is your private sanitary sewer pipe running from your house, connecting to the public sanitary sewer.)

Yes  No

If yes, what was determined from the inspection?  
cleaned but not televised

15. Do you know if any of the following are connected to your sanitary service lateral?

Yes, downspouts  
 Yes, sump pump  
 Yes, basement drain (washtubs/laundry/toilet/shower)  
 None

16. In your opinion, yard and street flooding is caused by:

*Check all that apply.*

Street grade problems  
 Yard grade problems  
 Not enough storm sewers  
 Storm sewers too small  
 Sanitary sewers too small  
 Other \_\_\_\_\_

Comment: \_\_\_\_\_

Aging infrastructure  
 Blocked catch basin  
 Blocked curb inlet  
 Blocked storm sewer  
 No flooding problem

17. What best describes the storm water drainage on your street?

No storm sewers  
 Roadside ditches  
 Catch basins with storm sewer pipes  
 Curb with gutter leading to catch basin

18. Would you be willing to be contacted for a more detailed discussion of your drainage issues?

YES

NO

work - 440-350-2770

If yes, best time to call: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email Address: \_\_\_\_\_

19. Would you be willing to participate in having your plumbing inspected and private sanitary service lateral cleaned and inspected (free of charge)?

YES

NO

If yes, best time to call: \_\_\_\_\_

Telephone number: 440 537 9655

20. If you have any photos (or any other documentation) of the flooding that occurs on your property or street please attach a copy of them with a date the flooding occurred. You may also email them to [robert.hrusovsky@burgessniple.com](mailto:robert.hrusovsky@burgessniple.com). Any information is greatly appreciated and will help with the investigation.

**COMMENTS:** Had this house for only 2 months, basement drain backs up and floods when it rains, when toilet and washer run, already had lateral snaked need televised. thinks sanitary & sewer are the same and line is too small or may need backflow preventer. Please return your completed questionnaire by Nov. 6

**Thank you for your participation in this survey.**

